



# SERVICE BOOKLET 2017

We wish you a safe journey!

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**ARRIVING SAFELY  
TOGETHER**

## MORE INFO WITH AR+

The service booklet now offers you even more additional information - pictures or exciting videos - there's so much to discover.

Look out for pages with the AR+  (Augmented Reality) logo. Open the "ASFINAG AR+" function in the ASFINAG "Unterwegs" app and hold your mobile

over the page. Why not watch our ASFINAG company film as an introduction? You can play it whenever you like by activating the AR+ function on your smartphone and holding it over an ASFINAG logo.

Give it a try today:

Visit us on:



and [asfinag.at](http://asfinag.at)

-   
Download "UNTERWEGS" and start the app
-   
Open ASFINAG AR+
-   
Hold your smartphone over a page with AR+ symbol and get started



# CONTENTS

Info at a glance.....	4	Toll stickers for vehicles	
ASFINAG Service Center .....	6	up to 3.5 tonnes GVW .....	25
Motorways and expressways in Austria.....	7	Types of toll sticker.....	26
What ASFINAG does .....	9	Rates for vehicles	
Working for you around the clock .....	10	up to 3.5 tonnes GVW .....	28
<b>Road safety</b>		Affixing the toll sticker .....	29
<b>on motorways and expressways</b>		Toll sticker points of sale .....	30
Road safety is the top priority .....	12	Special toll for vehicles	
Adjust your speed .....	13	up to 3.5 tonnes GVW .....	31
Fog, hail, rain and snow .....	14	Payment of special toll .....	32
Never risk micro-sleep .....	15	<b>On the road on motorways</b>	
Travelling with children .....	16	<b>and expressways</b>	
Seat belts and child safety seats		ASFINAG traffic information .....	36
save lives .....	17	Rest facilities .....	37
What to do in case of a breakdown .....	18	ASFINAG rest areas .....	38
For your safety in the tunnel.....	19	Motorway service stations .....	41
Safety guidelines for tunnels .....	20	Monitoring your speed .....	46
Emergency corridor during traffic jams!...	21	Maximum speed limits in Austria .....	47
Keep right.....	22	Maximum speed limits in Europe.....	48
<b>Tolls on motorways and expressways</b>		Important telephone numbers.....	49
Tolls ensure development			
and good operation.....	24		

# INFO AT A GLANCE



## Route network

2-lane	2,199 km
3-lane	67 km
4-lane	27 km
5/6/8-lane	1,703 km
	402 km



## Number of intersections and junctions

461



## Tunnels

164

Single-tube	15
Twin-tube	149



## Bridges

5,192



## Toll stations

6



## Motorway maintenance centers

43



## Traffic management centers

9



## SOS Emergency telephones

approx. 4,600



## Electronic displays

1,173



## Rest facilities

ASFINAG rest areas	49
Service stations	86
Parking areas	106
<b>Parking facilities</b>	
Car parking spaces	over 18,406
Lorry/bus parking spaces	over 6,892

**Longest tunnel**

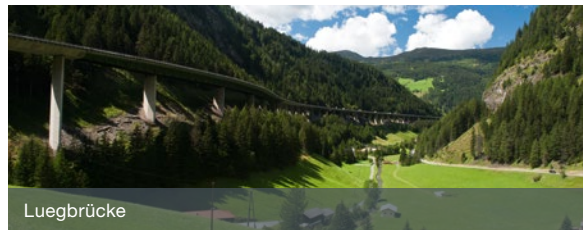
S 16 – Arlberg Straßentunnel 13.972 km

**Tallest bridge**

A 13 – Europabrücke 192 m high

**Longest bridge**

A 13 – Luegbrücke 1.804 km

**Highest section of motorway**

A 13 – Brenner Pass  
on the border with Italy 1,370 m  
above sea level

**First motorway section**

1958, A 1 – Mondsee junction  
to Salzburg Nord 23.89 km

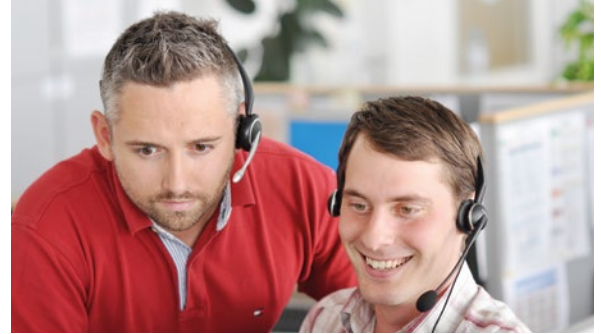
## ASFINAG SERVICE CENTER



The ASFINAG Service Center answers all questions about Austria's motorways and expressways (e.g. road safety, traffic information, winter maintenance, tolls, road construction projects, service stations, noise control and telematics).

### HOW TO CONTACT THE SERVICE CENTER

- 0800 400 12 400  
(free from AT, DE, CH)
- mobile: \*200 (from an Austrian mobile network)
- +43 (0)1 955 12 66  
(from any other country)
- email: [info@asfinag.at](mailto:info@asfinag.at)



Information is available in six languages: German, English, Czech, Hungarian, Italian and Croatian.

# MOTORWAYS AND EXPRESSWAYS IN AUSTRIA

7

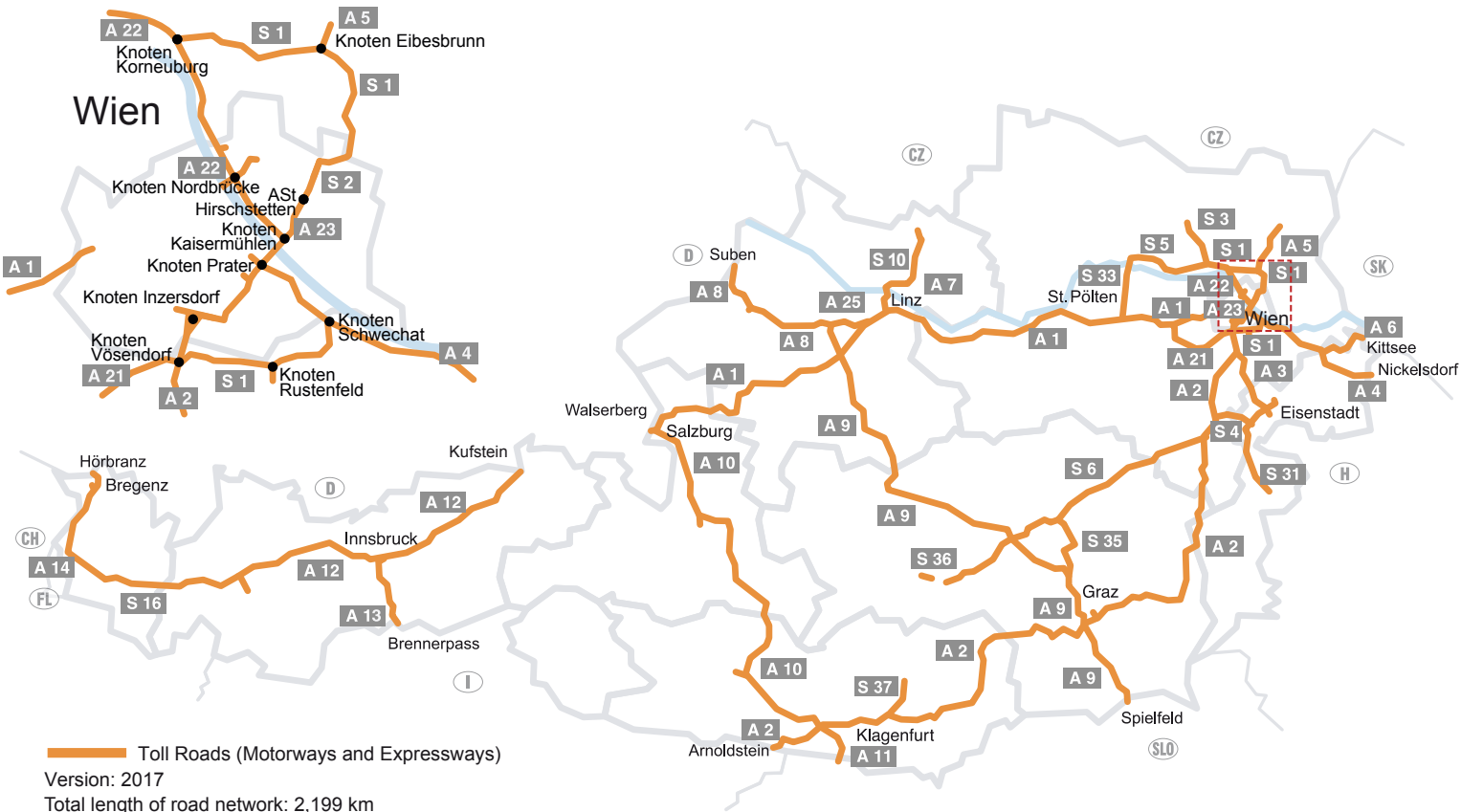


The ASFINAG motorway and expressway network is 2,199 km long.

Every year approximately 29.8 billion km are covered on Austria's motorways and expressways – the equivalent of nearly 200 times the distance from the Earth to the sun.

11.2 % of this is driven by lorries, buses and heavy mobile homes exceeding 3.5 tonnes gross weight.





 Toll Roads (Motorways and Expressways)

Version: 2017

Total length of road network: 2,199 km



# WHAT ASFINAG DOES

The ASFINAG Group is responsible for the planning, construction, operation and toll collection of 2,199 km of motorways and expressways in Austria.

Since 1997, ASFINAG has had the “right of usufruct” to the motorway land, although this land still belongs to the Federal Government. This entitles ASFINAG to levy tolls and charges for use and access.



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ASFINAG receives no money from the state budget; the operation is primarily funded by the revenues from GO tolls, toll stickers and special tolls.

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# WORKING FOR YOU AROUND THE CLOCK



The range of services offered by our 43 motorway maintenance centers includes:

- Monitoring the condition of the roads and all sections such as bridges and green areas
- Maintenance and repair work
- Winter maintenance
- Pruning
- Cleaning the verges, rest areas and parking areas
- Roadside assistance, accident insurance



Pruning

Tree cutting



Repair work

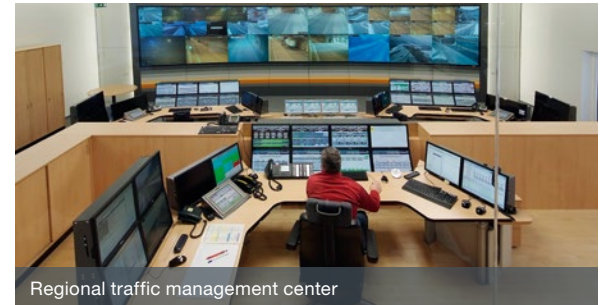
Cleaning work



Pruning

Tunnel systems are monitored around the clock by specially trained staff in our nine traffic management centers. Their responsibilities include:

- Processing information on traffic volume, road and weather conditions, and emergency calls
- Monitoring the traffic situation, including inside the tunnel systems
- Rapid response using automated systems such as video surveillance, fire alarm systems, etc.



Regional traffic management center



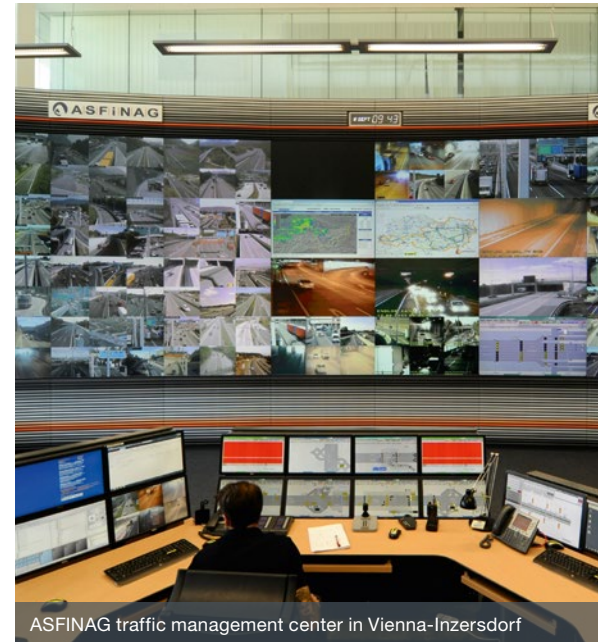
ROAD SAFETY ON MOTORWAYS AND EXPRESSWAYS

# ROAD SAFETY IS THE TOP PRIORITY

Making transport safer and more free-flowing is ASFINAG's top priority. Measures include the construction of a second tunnel tube; the modernisation of existing tunnel facilities; safety in construction

areas for road users and workers; and increasing the availability of road-traffic checkpoints for heavy vehicles.

The primary objective of the ASFINAG traffic safety programme 2020: to significantly reduce the number of fatalities and injuries.



ASFINAG traffic management center in Vienna-Inzersdorf

# ADJUST YOUR SPEED



Bear in mind your stopping distance, between recognising a hazard and your vehicle coming to a halt.

The calculated stopping distances are only accurate if brakes and shock absorbers are in good order and tyres are at the correct pressure.

In case of poor weather (rain, fog, snow, high winds, etc.) you must adjust your speed to suit the weather conditions.



Unless otherwise stated, the maximum speed is 130 km/h. The actual speed must be adjusted to suit the weather conditions.



Speed	Stopping distance dry road	Stopping distance wet road	Stopping distance snowy gritted road
100 km/h	85 m	105 m	215 m
130 km/h	135 m	165 m	350 m

# FOG, HAIL, RAIN AND SNOW



## ADAPT DRIVING STYLE AND SPEED TO WEATHER CONDITIONS

- **In rain:** switch on headlights, reduce speed.
- **Risk of aquaplaning:** reduce speed, hold the steering wheel with both hands, depress the clutch.
- **In hail:** drive slowly and maintain a greater safe distance from the vehicle in front. It is not permitted to stop under bridges and in tunnels.



- **In fog:** switch on dipped headlights. Maintain a greater safe distance from the vehicle in front. Don't go faster than 50 km/h if visibility is 50 m.
- **In snow:** maintain a greater safe distance from the vehicle in front. Do not overtake snow ploughs and gritting vehicles: the road ahead of ASFINAG snow ploughs and gritting vehicles has not yet been cleared.

## REFER TO ASFINAG'S TRAFFIC INFORMATION SERVICES

Keep up to date with the latest weather and road conditions on your route with the ASFINAG app "Unterwegs", or at: [asfinag.at/home-en](https://www.asfinag.at/home-en)

Fog dots help drivers estimate how far ahead they can see. If only two fog dots can be seen in poor visibility, it is recommended to reduce speed to 60 km/h, or if visibility is even worse to 40 km/h.

# NEVER RISK MICRO-SLEEP

Many of the fatal accidents on Austria's motorways and expressways are due to fatigue. Studies show that someone only getting four hours of sleep at night reacts as if he had a blood alcohol level of 0.5 mg/ml. Missing a whole night's sleep makes that the equivalent of 0.8 mg/ml.

## SOMEWHERE TO REST

In order to avoid any chance of having a micro-sleep, there are a total of 86 service stations, 49 new ASFINAG rest areas and about 106 parking areas along the Austrian motorway and expressway network where you can take a relaxing break.

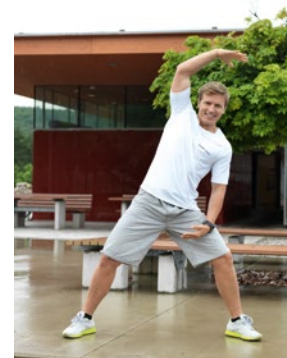
## AVOID A MICRO-SLEEP

- Only get into your vehicle well-rested.
- Driving at night: between 2 am and 5 am, the body is usually in deep sleep and therefore this is a low-point in performance.

- Watch out for signs of fatigue: burning eyes, clenched fingers on the steering wheel, driving too close to the car in front.
- Take regular breaks on long journeys.
- You should take your first break after a maximum of two hours.
- Moving around and getting fresh air dispel fatigue and monotony.
- Put in a sleep break.
- Let your passenger share the driving. Change drivers regularly on long journeys.

## NOT RECOMMENDED:

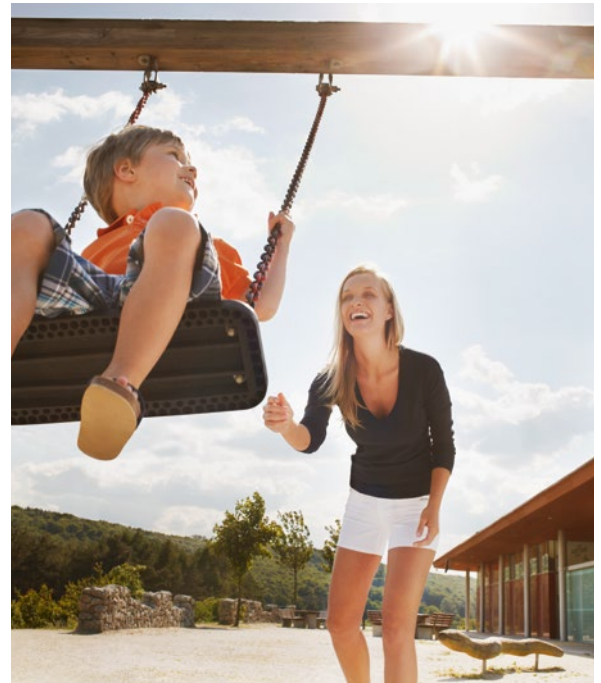
- Coffee or other caffeinated beverages
- Energy drinks
- Turning music up louder



Fitness exercises to do in the car or at rest areas can be found at: [asfinag.at/unterwegs/rasten](https://www.asfinag.at/unterwegs/rasten)

## TRAVELLING WITH CHILDREN

- Allow more time when working out the length of your journey. Plan to take a break every two hours to move around in the fresh air.
  - Many of the 86 service stations not only offer children's menus, but also large children's play areas where the kids can let off some steam for a while.
  - The 49 ASFINAG rest areas are also good for exercise, play and fun.
  - Give them some distractions. Play I spy games and quizzes, make up new, funny names with your children, using the first letters of the number plates.
  - In summer, make sure there is shade in the car. Car sun shades on the back windows help to keep the temperature down.
- Children prone to motion sickness should not read while driving. Instead, put an audiobook or a story in the CD player.





# SEAT BELTS AND CHILD SAFETY SEATS SAVE LIVES

17

## THE RIGHT SEAT FOR EVERY AGE AND HEIGHT

- Children up to 14 years and under 1.50 m require a vehicle restraining device appropriate for their weight and height that is equipped with a suitable safety belt.
- Children under 14 years, but over 1.50 m must use a standard seat belt.

An impact at 50 km/h corresponds to a fall from the third floor. Even at 15 km/h, a collision can be fatal for an unsecured child.



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For tips on the proper use of child safety seats and seat belts or to purchase a product, please visit: [www.oeamtc.at](http://www.oeamtc.at), [www.arboe.at](http://www.arboe.at) and [www.bmvit.gv.at](http://www.bmvit.gv.at)

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## WHAT TO DO IN CASE OF A BREAKDOWN



- Pull over onto the hard shoulder, switch off the engine – put on the hazard warning lights. Put on a high visibility vest. Be careful and look out for traffic!
- Get an overview of the situation. Call the emergency services. Then: give first aid – don't put yourself or others in danger!

### ADDITIONAL NOTE, IF IN A TUNNEL:

- Switch on hazard warning lights. Pull into a breakdown bay or onto the hard shoulder and switch off the engine. Put on your high visibility vest.
- Make an emergency call from an emergency call facility (telephone, or press “SOS” or “Brand” [fire] button). Emergency call points can be found every 125-250 m.
- In case of minor fires: use the fire extinguishers provided in the tunnel to extinguish the fire.

- In case of thick smoke: leave tunnel immediately using the emergency exits, leave key in the ignition, do not lock your vehicle.

### IN THE EVENT OF TUNNEL CONGESTION:

- Switch on hazard warning lights, switch off engine.
- Close windows, switch off ventilation/air conditioning.
- Never turn or reverse your vehicle.



Extinguisher equipment

# FOR YOUR SAFETY IN THE TUNNEL

- Switch on dipped headlights.
- Keep a safe distance from the vehicle in front and observe speed limits.
- Obey traffic lights, info boards, variable message boards, traffic signs and lane markings.
- In case of rain or snow: avoid sudden braking or acceleration in the entry or exit areas.
- Listen to the traffic news.
- Take off sunglasses and lift sun visor.
- Turn on windscreen wipers if necessary (windows can fog up quickly on entering a tunnel).
- Only stop in designated breakdown lay-bys.
- Follow instructions given by tunnel staff.

19



# SAFETY GUIDELINES FOR TUNNELS



This sign appears in front of every tunnel longer than 500 m.



Turn on low beam;  
remove sunglasses



Keep to the speed limit



Breakdown lay-by



Listen to traffic news



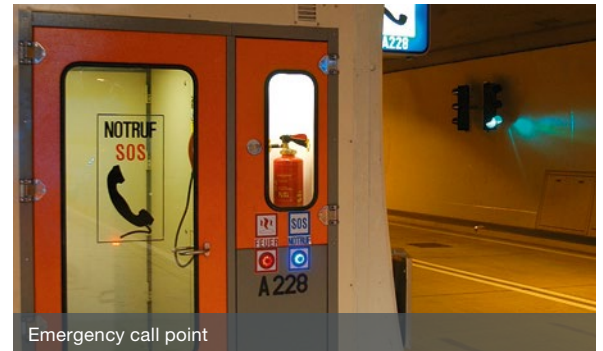
Emergency call point



Fire extinguisher



Emergency exit



Emergency call point

# EMERGENCY CORRIDOR DURING TRAFFIC JAMS!

21

From 1 January 2012, it is mandatory to create an emergency corridor when traffic jam occurs on Austria's motorways and expressways and on roads with a central reservation. This allows emergency services to reach the scene of an accident quicker, increasing the chance of survival of severely injured people. The emergency lane saves lives!

## HOW THE EMERGENCY CORRIDOR WORKS

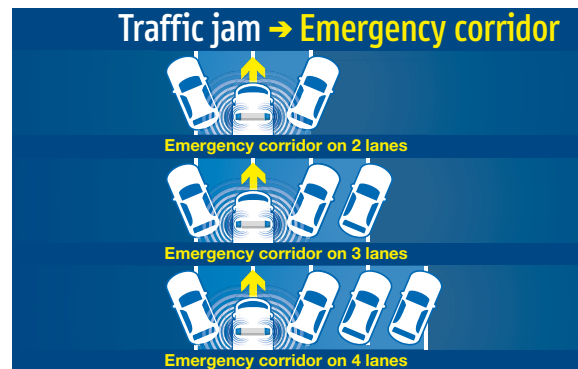
- All road users on motorways and expressways are obliged to form an emergency corridor when congestion or traffic jams occur.
- On dual carriageways, road users on the left should position their vehicle parallel to the flow of traffic on the far left side of the road, and all other road users should position their vehicle parallel to the flow of traffic on the far right side of

the road, including onto the hard shoulder. The same rule applies to roads with three lanes or multi-lane motorways: all vehicles in the far left lane move as far as possible to the left-hand side. All other lanes go as far as possible to the right-hand side.

- CAUTION: the emergency lane is mandatory during ALL congestion – not just in the event of an accident. The emergency lane must therefore also be formed during traffic jams.



[www.rettungsgasse.com](http://www.rettungsgasse.com)



# KEEP RIGHT



Even where motorways and expressways have two, three or four lanes – all traffic must drive on the far right, according to the regulations of the Austrian Road Traffic Act (StVO), section 7 paragraph 1.

In practice, this means that on rural roads, motorways, and expressways – also known as urban motorways – the far right-hand lane should be used, as a

rule. Driving in the adjacent lanes is only permitted in heavier traffic. Keep right! This will increase the fluidity of traffic, ensuring greater safety on the motorways and expressways.

**Important:**  
Driving in the far right-hand lane applies on all urban motorways!





TOLLS ON MOTORWAYS AND EXPRESSWAYS

# TOLLS ENSURE DEVELOPMENT & GOOD OPERATION



ASFINAG is almost 100 % funded by toll revenue and receives no financial assistance from the state budget. All proceeds from the sale of toll stickers, GO-Boxes and special tolls are reinvested exclusively in the construction, operation and safety of Austria's motorways and expressways.



Toll gantry

## TOLL STICKER

Applies to all vehicles with up to 3.5 tonnes maximum gross weight (GVW) – passenger cars, motorcycles and light motor homes.

## TOLL FOR HGV AND BUS

Applies to all motor vehicles over 3.5 tonnes GVW. Billing is processed through the so-called GO-Box. The GO-Box is available at numerous marked sales offices.

Further information is available at:

[www.go-maut.at](http://www.go-maut.at)

## SPECIAL TOLL

A special toll is also charged for some road sections. The reason for this are the particularly high construction costs for special structures such as tunnels (Tauern Tunnel, Gleinalm Tunnel). This toll is used for refinancing these higher costs.



# TOLL STICKERS FOR VEHICLES UP TO 3.5 T GVW

25

- A toll sticker is required for all motorways and expressways in Austria (with the exception of special toll sections). Depending on your road use needs, you can choose from annual, 2-month or 10-day toll stickers.
- Trailers, caravans, motorcycle sidecars or similar do not require an additional sticker.
- Multi-track vehicles that have never been registered, or that bear a test-drive or transfer number plate also need a toll sticker, provided that they do not exceed 3.5 tonnes maximum gross weight.
- Caution: service stations that are also accessible from minor roads are also subject to tolls.
- For a current list of all points of sale, visit: [asfinag.at/toll/toll-sticker](https://asfinag.at/toll/toll-sticker)



**Free toll sticker for disabled drivers:**  
For details on the free toll sticker for disabled drivers, please visit: [asfinag.at/toll/toll-sticker](https://asfinag.at/toll/toll-sticker)

## TYPES OF TOLL STICKER



The **10-day toll sticker** entitles vehicles to use the toll roads for a period of ten consecutive calendar days, with the punched date counting as the first calendar day.

For example: if the punched date is 10 February, the 10-day toll sticker is valid until 19 February.

The **2-month toll sticker** entitles vehicles to use the toll roads for a period of two months. The term of validity starts with the punched date and expires two months later at the end of the day that corresponds to the punched date.

For example: if the punched date is 10 February, the 2-month toll sticker is valid until 10 April.

Toll stickers not affixed to the vehicle are not valid!



The **annual toll sticker** entitles vehicles to use the toll roads for the calendar year indicated on the sticker. It is valid from 1 December of the preceding year to 31 January of the following year.

### PLEASE NOTE

- 10-day toll stickers and 2-month toll stickers may only be punched by the distributing agent.
- Please check that the date punched on the toll sticker is correct at the time of purchase.
- The day on which the toll sticker is purchased does not necessarily have to correspond to the starting date of the journey. Toll stickers can also be purchased in advance on request. What is important is that the toll sticker is punched on the actual starting date of the journey.

- Toll stickers that have not been punched (10-day and 2-month toll stickers) and/or are not affixed to the vehicle are not valid!

The lower section of the toll sticker (counterfoil with serial number) must be retained for two reasons:

- Acquisition of a discounted annual toll card for a special toll section: receive a one-time discount of EUR 40.00.
- Proof of purchase: in the event that a broken windscreen has to be replaced and you are applying for a replacement toll sticker (or if you are applying for reimbursement of the toll sticker costs).





## TOLL STICKER RATES 2017

Toll sticker rates 2017* according to vehicle category	10-day toll sticker	2-month toll sticker	Annual toll sticker
Motorcycles	5.10	13.00	34.40
Cars and vehicles up to 3.5 tonnes GVW	8.90	25.90	86.40

\*) Rates in EUR, incl. 20% VAT, as of 1 December 2016

- Motorcycle: single-track vehicles (optional sidecar).
- Car: multi-track vehicles up to a maximum gross weight of 3.5 tonnes (not including the total weight of any trailer).

## MONITORING – SUBSTITUTE TOLL

If the toll is not properly paid, an on-the-spot substitute toll will immediately be charged on inspection by the ASFINAG toll enforcement officers or by the executive authority. If an error is detected by an

automatic toll sticker check, the vehicle owner will receive a request for payment by post.

If the request for payment of the substitute toll is not met, or not met within the time frame, a charge will be filed to initiate administrative penal proceedings.

Substitute tolls	Car	Motorcycle
for improper payment of tolls	EUR 120	EUR 65
for manipulation of toll sticker	EUR 240	EUR 130

**Important:**  
The maximum administrative penalty is EUR 3,000.

# AFFIXING THE TOLL STICKER

- The toll sticker must be intact and affixed without any additional aid to the inside of the windscreen so that it can easily be seen and inspected from the outside. (It is not admissible to attach the toll sticker behind a strip of tinted dark glass.)
- For motorcycles, the toll sticker must be affixed to a clean part of the bike that is not easily removed (e.g. fork leg or metal support on the front wheel). Affixing the toll sticker to a portable part of the motorcycle (e.g. top case or pannier) is not allowed.

## IMPORTANT:

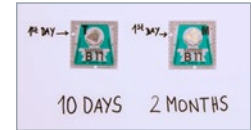
- Vehicles with test-drive or transfer number plates may carry a properly punched 2-month toll sticker. Annual and 10-day toll stickers must be affixed in all cases.

- Remove your toll sticker as soon as it expires. Once removed, the toll sticker becomes invalid due to its inbuilt security features!



## REMOVING EXPIRED TOLL STICKERS

Lift the sticker at one corner and peel off with a glass or sticker scraper. Moisten any adhesive residue, leave for a moment and simply remove using water. There should be a maximum of two Austrian toll stickers on the windscreen at any one time.



To see how to properly affix your sticker and for more information, have a look at this entertaining short video: [www.youtube.com/asfinagsicher-gutankommen](http://www.youtube.com/asfinagsicher-gutankommen)





All points of sale in Austria and abroad are clearly indicated with a “Vignette” toll sticker symbol door sticker or free-standing sign. The Austrian motorway toll sticker is available at most petrol stations, tobacconists and motorist clubs (in Austria and abroad) and at all ASFINAG toll stations.

For a list of petrol stations where you can purchase toll stickers, listed by state, visit: [asfinag.at/toll/toll-sticker](https://asfinag.at/toll/toll-sticker)

### REPLACEMENT TOLL STICKERS

You are only entitled to a replacement annual toll sticker if your vehicle has been written off or your windscreen has been broken. Further information on this and where to get your replacement toll sticker is available at: [asfinag.at/toll/toll-sticker](https://asfinag.at/toll/toll-sticker)

Or contact our ASFINAG Service Center:

- 0800 400 12 400  
(free from AT, DE, CH)
- mobile: \*asfinag (from an Austrian mobile network)
- +43 (0)1 955 12 66  
(from any other country)
- email: [info@asfinag.at](mailto:info@asfinag.at)



# SPECIAL TOLL FOR VEHICLES UP TO 3.5 TONNES GVW

31

## SPECIAL TOLL ROADS

- A 9: Bosrucktunnel, Gleinalmtunnel
- A 10: Tauern tunnel, Katschbergtunnel
- A 11: Karawankentunnel
- A 13: Brenner Autobahn
- S 16: Arlberg Straßentunnel



Version: 2017

- Toll Sticker (Passenger car time-dependent toll) and GO-Box
- Special toll (Passenger car distance-dependent toll) and GO-Box



### PAY LOCALLY

- **At the toll station:** you can pay your toll with cash, credit card, fuel card or ATM card (Austrian Maestro card or German EC card).
- **Tolling machines** accept cash, credit cards, fuel cards or ATM cards (Austrian Maestro cards or German EC cards). When paying in cash, machines accept coins and notes (up to EUR 50.00) and they give change.
- **Credit card machines** on the A 13 Brenner Autobahn, the A 10 Tauern Autobahn and the A 9 Pyhrn Autobahn accept credit cards, fuel cards, Austrian Maestro cards and German EC cards. Cash payments are not accepted.



### VIDEO TOLL

- **Acquisition:** contactless processing via video toll is offered on all special toll roads. You can buy the video toll card at ASFINAG sales offices, the automotive clubs (ÖAMTC, ARBÖ, ADAC), via the “Unterwegs” ASFINAG app and online at [asfinag.at/toll](https://www.asfinag.at/toll). You can also set up a video toll account online in a pre-pay process.

Your licence plate is registered when you buy the video toll card.

- **This is how the video toll works:** with your car, you can use the green video toll lane or any other open processing toll lane for passenger vehicles at the toll station (aside from the GO lane marked in blue). The barrier opens – letting you pass through without stopping.





## SPECIAL TOLL FOR VEHICLES UP TO 3.5 TONNES GVW

Cards	A 9 Pyhrn Gleinalm	A 9 Pyhrn Bosruck	A 10 Tauern Katschberg	A 13 Brenner	S 16 Arlberg	A 11 Karawanken
Single trip	8.50	5.00	11.50	9.00	9.50	7.20
Annual card	102.50		107.50	102.50		
Annual card – discount valid toll sticker	62.50		67.50	62.50		
Annual card for commuters	40.50					
Annual card for commuters – discount	free of charge					
Annual card for disabled drivers	7.00 (not valid for the A 11)					
Annual card for disabled persons for the A 13				40.50		
Monthly card for the A 13 only				40.50		
Resident's card for the A 13 only				40.50		
14 trips-monthly card A 11						32.20

Rates in EUR, incl. 20% VAT

### ASFINAG TIP

The annual card normally costs EUR 102.50 (or EUR 107.50 A 10). If you have a valid annual toll sticker, you can claim

a one-time discount of EUR 40.00 on the purchase price of the annual toll card upon presentation of the lower counterfoil section of your toll sticker.



## A 10 SPECIAL TOLL RATES – ROAD SECTIONS

Road section	Sector	Rate
Road section 1	Section St. Michael – Rennweg and reverse (Katschberg tunnel)	5.50
Road section 2	St. Michael – Flachau and reverse (Tauern tunnel)	5.50
Road section 3	Zederhaus – Flachau and reverse (Tauern tunnel)	5.50
Total distance	every passing of the main toll station (Tauern and Katschberg tunnels)	11.50

Rates in EUR, incl. 20% VAT

## A 13 SPECIAL TOLL RATES – ROAD SECTIONS

Road section	Sector	Rate
Road section 1	Innsbruck – Zenzenhof and/or Brenner Pass – Brennersee and reverse	1.00
Road section 2	Innsbruck – Patsch/Europabrücke and reverse	2.50
Road section 3	Innsbruck – Stubaital and reverse	3.00
Road section 4	Matrei – Brenner Pass and reverse	4.50
Total distance	every passing of the main toll station	9.00

Rates in EUR, incl. 20% VAT



ON THE ROAD ON MOTORWAYS AND EXPRESSWAYS

### ASFINAG APP

On your smartphone (iOS, Android, Windows Phone or BlackBerry 10), the free ASFINAG traffic app “Unterwegs” can easily and conveniently provide you with traffic information. The app informs you about the current traffic situation, shows you ASFINAG rest stops in your vicinity, offers you access to more than 1,000 webcams and much more. You can find more information about the app at:

[asfinag.at/app](http://asfinag.at/app)



ASFINAG app “Unterwegs”

### CURRENT TRAFFIC CONDITIONS

You can also receive traffic information via a TMCplus-enabled navigation device. The overhead guides on the expressways and motorways will also inform you about the current traffic conditions.

### ASFINAG ROUTE PLANNER

The ASFINAG route planner gives you information about all modes of transport throughout Austria. You can find a real-time overview of all traffic in Austria at:

[asfinag.at](http://asfinag.at)

The route planner is based on the Austrian traffic service, so you receive not just the most up-to-date information about the expressway network including traffic news, traffic conditions and webcams but also a route planner for public transportation (local, remote and inner-city traffic including real time) and park&ride combinations.



# REST FACILITIES

ONLY WELL-RESTED DRIVERS  
ARE SAFE ON THE ROAD. THAT IS  
WHY YOU WILL FIND:

- More than 6,900 lorry parking spaces with a specially designed parking space information system
- 49 rest areas with large car parks, modern sanitary facilities, seating, drinks machines, emergency call points and CCTV, with the option of a shop and children's play area
- 86 service stations with a petrol station and shopping area, with the option of a restaurant, fast food restaurant, hotel, lorry service center and electric charging points.
- Approximately 106 parking spaces with basic features (toilets, lighting)



37

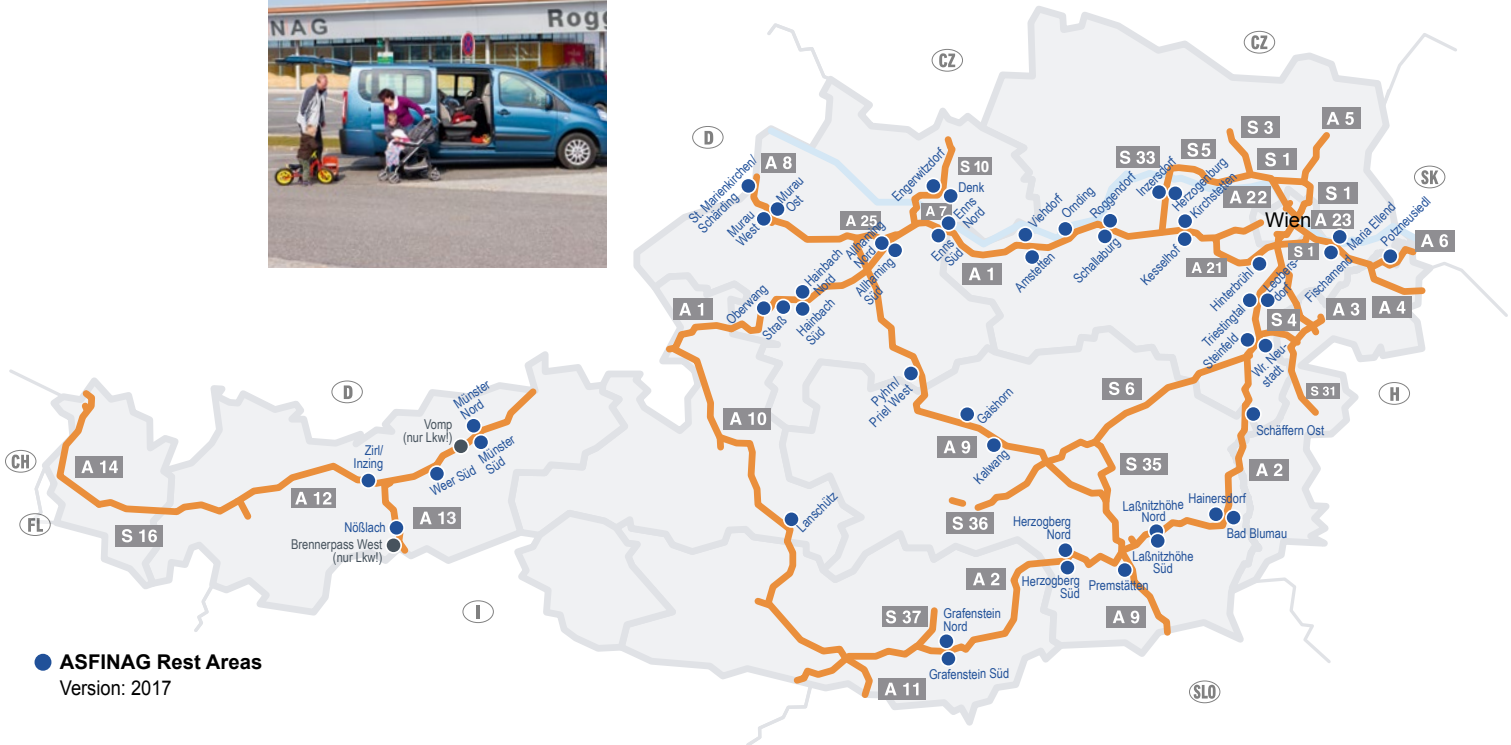


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You can find more information about the possible rest stops on our expressways and highways at: [asfinag.at/on-the-way/resting](https://www.asfinag.at/on-the-way/resting)

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# ASFINAG REST AREAS



● ASFINAG Rest Areas  
Version: 2017

Section	Rest area	km	Accessible in the direction of	Additional services
A 1 West Autobahn	Kesselhof	44.9	Vienna	
A 1 West Autobahn	Kirchstetten	44.9	Salzburg	
A 1 West Autobahn	Schallaburg	76.8	Vienna	
A 1 West Autobahn	Roggendorf	76.8	Salzburg	
A 1 West Autobahn	Ornding	88.0	Salzburg	
A 1 West Autobahn	Viehdorf	118.2	Salzburg	
A 1 West Autobahn	Amstetten	119.4	Vienna	
A 1 West Autobahn	Enns Süd	156.2	Vienna	
A 1 West Autobahn	Enns Nord	156.8	Salzburg	
A 1 West Autobahn	Allhaming Süd	182.6	Vienna	
A 1 West Autobahn	Allhaming Nord	182.6	Salzburg	
A 1 West Autobahn	Hainbach Süd	230.7	Vienna	
A 1 West Autobahn	Hainbach Nord	230.7	Salzburg	
A 1 West Autobahn	Straß	243.7	Vienna	
A 1 West Autobahn	Oberwang	251.0	Salzburg	
A 2 Süd Autobahn	Leobersdorf	32.1	Vienna	 
A 2 Süd Autobahn	Triestingtal	32.1	Italy	 
A 2 Süd Autobahn	Steinfeld	50.4	Italy	
A 2 Süd Autobahn	Wr. Neustadt	51.2	Vienna	
A 2 Süd Autobahn	Schäffern Ost	86.7	Vienna	
A 2 Süd Autobahn	Hainersdorf	133.9	Italy	
A 2 Süd Autobahn	Bad Blumau	134.1	Vienna	
A 2 Süd Autobahn	Laßnitzhöhe Nord	170.2	Italy	
A 2 Süd Autobahn	Laßnitzhöhe Süd	170.7	Vienna	
A 2 Süd Autobahn	Herzogberg Nord	220.1	Italy	
A 2 Süd Autobahn	Herzogberg Süd	220.2	Vienna	





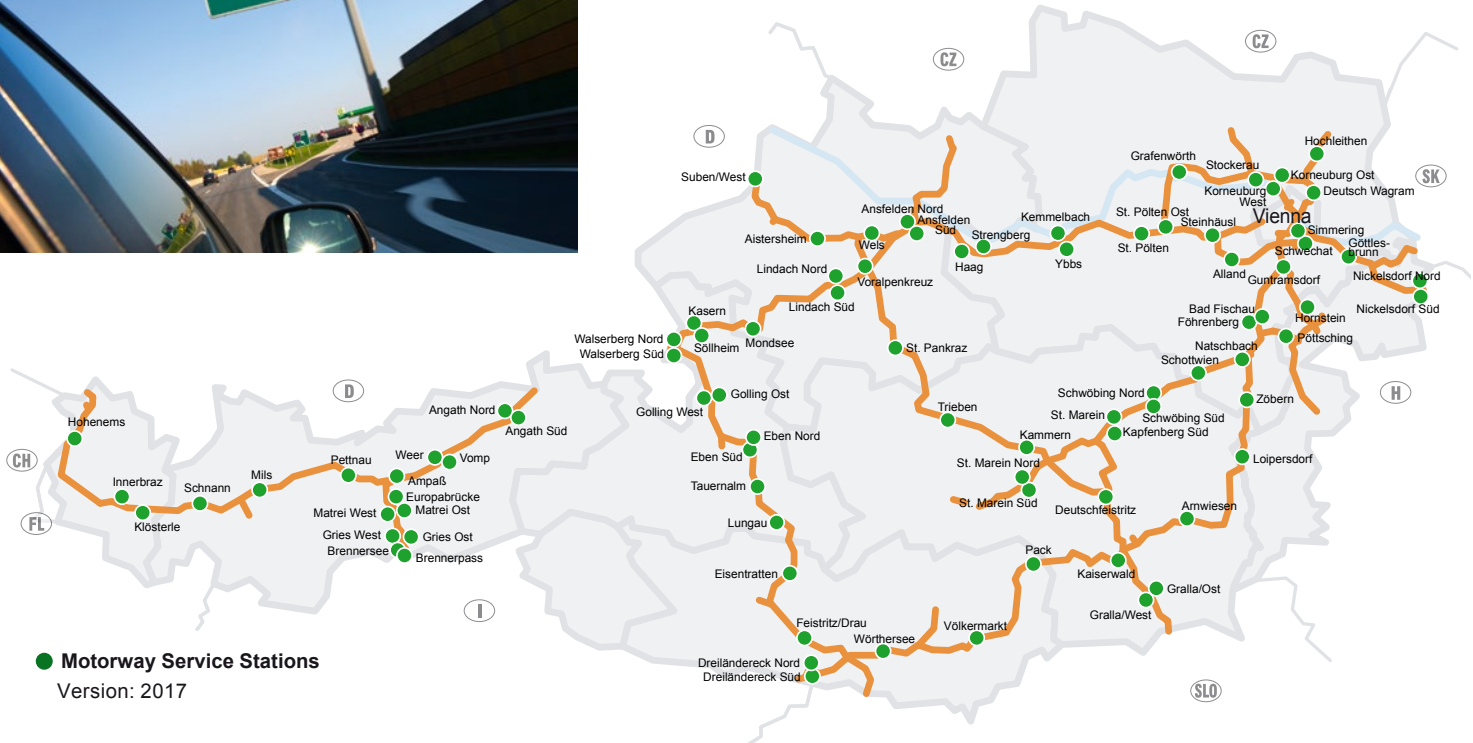
Section	Rest area	km	Accessible in the direction of	Additional services
A 2 Süd Autobahn	Grafenstein Nord	300.0	Italien	
A 2 Süd Autobahn	Grafenstein Süd	300.0	Wien	
A 4 Ost Autobahn	Fischamend	22.3	Ungarn	
A 4 Ost Autobahn	Maria Ellend	22.5	Wien	
A 6 Nordost Autobahn	Potzneusiedl	10.8	beide	
A 7 Mühlkreis Autobahn	Engerwitzdorf	25.7	Linz	
A 7 Mühlkreis Autobahn	Denk	25.8	Freistadt	
A 8 Innkreis Autobahn	Murau West	56.8	Voralpenkreuz	
A 8 Innkreis Autobahn	Murau Ost	56.9	Suben	
A 8 Innkreis Autobahn	St. Marienkirchen/Schärding	71.6	Voralpenkreuz	
A 9 Pyhrn Autobahn	Pyhrn-Priel West	55.0	Spielfeld	
A 9 Pyhrn Autobahn	Gaishorn	92.1	Voralpenkreuz	
A 9 Pyhrn Autobahn	Kalwang	106.3	Spielfeld	
A 9 Pyhrn Autobahn	Premstätten	192.5	Spielfeld	
A 10 Tauern Autobahn	Lanschütz	100.6	Salzburg	
A 12 Inntal Autobahn	Münster Nord	35.7	Zams	
A 12 Inntal Autobahn	Münster Süd	36.3	Kufstein	
A 12 Inntal Autobahn	Weer Süd	55.0	Kufstein	
A 12 Inntal Autobahn	Zirl-Inzing	91.8	Zams	
A 13 Brenner Autobahn	Nöblach	26.9	beide	
A 21 Wiener Außenring Autobahn	Hinterbrühl	27.0	Brunn am Gebirge	
S 33 Kremser Schnellstraße	Inzersdorf	15.3	St. Pölten	
S 33 Kremser Schnellstraße	Herzogenburg	15.7	Jettsdorf	

Due to open in 2017:





S 6 Semmering Schnellstraße	Kapfenberg Nord	72.0	St. Michael	
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# MOTORWAY SERVICE STATIONS





-  Play area
-  Hotel
-  E-charging point
-  Shop

Section, Service station		km	Accessible in the direction of	Dining	Petrol station	Additional services
A 1	Steinhäusl	32.7	both	Landzeit	OMV	 
A 1	St. Pölten	62.9	both	Rosenberger	BP	
A 1	Ybbs	100.3	Vienna	Autogrill, BURGER KING	Eni	 
A 1	Kemmelbach	101.4	Salzburg	Landzeit	BP	
A 1	Strengberg	136.0	Salzburg	Landzeit	Shell	
A 1	Haag	143.5	Vienna	Rosenberger	BP	
A 1	Ansfelden Süd	170.9	Vienna	Rosenberger	Shell	 
A 1	Ansfelden Nord	171.0	Salzburg	Landzeit	BP	
A 1	Lindach Nord	212.3	Salzburg	Rosenberger	OMV	
A 1	Lindach Süd	212.3	Vienna	Autogrill	BP	
A 1	Mondsee	259.2	both	Landzeit	OMV	 
A 1	Söllheim	286.5	Vienna		Eni	
A 1	Kasern	287.9	Salzburg	McDonald's	OMV	
A 1	Walsenberg Süd	300.7	Vienna	Servus Europa, McDonald's	Shell	 
A 1	Walsenberg Nord	300.7	Walsenberg	Servus Europa	Shell	
A 2	Guntramsdorf	14.4	both	Oldtimer	BP	 
A 2	Föhrenberg	39.3	Vienna		Shell	
A 2	Bad Fischau	40.9	Italien	McDonald's	OMV	
A 2	Zöbern	78.8	both	Oldtimer	Shell	  
A 2	Loipersdorf	105.5	both	Landzeit	Eni	  
A 2	Arnwiesen	154.1	both	Autogrill	BP	
A 2	Kaiserwald	190.8	both	Landzeit	OMV	 

Section, Service station		km	Accessible in the direction of	Dining	Petrol station	Additional services
A 2	Pack	235.2	both	Oldtimer	Eni	 
A 2	Völkermarkt	285.1	both	Rosenberger	Shell	 
A 2	Wörthersee	340.1	both	Marché, Burger King	Eni	 
A 2	Dreiländereck Süd	374.2	both		Eni	
A 2	Dreiländereck Nord	374.3	both	Südrast	Eni	
A 3	Hornstein	28.0	both		OMV	
A 4	Simmering	2.5	Hungary	McDonald's	OMV	
A 4	Göttlesbrunn	28.0	both	Autogrill	OMV	  
A 4	Nickelsdorf Süd	64.6	Hungary		Shell	
A 4	Nickelsdorf Nord	65.0	Vienna		Shell	
A 5	Hochleithen	10.6	both	McDonald's	OMV	
A 8	Voralpenkreuz	0.2	both	Landzeit	BP	 
A 8	Aistersheim	33.8	both	Landzeit	BP	
A 8	Suben West	74.8	Wels	Servus Europa	Shell	 
A 9	St. Pankraz	36.4	both	Nationalparkrast	Shell	
A 9	Trieben	85.7	both		BP	
A 9	Kammern	121.3	both	Landzeit	Eni	
A 9	Deutschfeistritz	162.0	both		OMV	
A 9	Gralla West	211.1	Spielfeld	Rosenberger	Shell	
A 9	Gralla Ost	211.4	Voralpenkreuz	Rosenberger	Shell	
A 10	Golling Ost	28.8	Salzburg	Rosenberger	OMV	
A 10	Golling West	28.8	Villach	McDonald's	Eni	





Section, Service station	km	Accessible in the direction of	Dining	Petrol station	Additional services
A 10 Eben Süd	59.2	both	Landzeit	Shell	
A 10 Eben Nord Gasthofgut	59.3	both	Landzeit	Shell	
A 10 Tauernalm	79.8	both	Landzeit	BP	
A 10 Lungau	97.9	Villach		Eni	
A 10 Eisentratten	125.9	both	Rosenberger	OMV	
A 10 Feistritz an der Drau	162.0	both	Autogrill	BP	
A 12 Angath Süd	14.1	both		BP	
A 12 Angath Nord	14.2	both	Landzeit	OMV	
A 12 Vomp	50.5	Kufstein	Rosenberger	OMV	
A 12 Weer	54.8	Zams	Autogrill	BP	
A 12 Ampaß	72.1	Zams	Rosenberger	BP	
A 12 Petttau	95.8	both	Rosenberger	Shell	
A 12 Mils	135.5	both	Trofana Tyrol	Eni	
A 13 Europabrücke	8.3	both	Restaurant Europabrücke, McDonald's	Shell	
A 13 Matri West	16.8	Brenner		Eni	
A 13 Matri Ost	17.0	both	Autogrill	Eni	
A 13 Gries Ost	29.1	Innsbruck		BP	
A 13 Gries West	29.5	Brenner		BP	
A 13 Brennersee	33.4	Brenner		OMV	
A 13 Brennerpass	34.2	both	Rosenberger	OMV	
A 14 Hohenems	24.5	both	Rosenberger	Shell	

Section, Service station		km	Accessible in the direction of	Dining	Petrol station	Additional services
A 21	Alland	14.7	both	Autogrill	BP	
A 22	Korneuburg West	18.0	Kaisermühlen		Eni	
A 22	Korneuburg Ost	18.1	Stockerau West		Eni	
A 22	Stockerau	28.1	Wien		OMV	
A 25	Wels	13.1	both		Eni	
S 1	Schwechat	9.8	both	Marché, BURGER KING	OMV	
S 1	Deutsch Wagram	39.1	both	Rosenberger	OMV	
S 4	Pötsching	5.4	both		Eni	
S 5	Grafenwörth	32.9	both		Shell	
S 6	Natschbach	3.2	both	BP	BP	
S 6	Schottwien	23.6	both	Landzeit	Eni	
S 6	Schwöbing Nord	48.6	St. Michael		OMV	
S 6	Schwöbing Süd	48.6	Seebenstein		Shell	
S 6	St. Marein	69.0	St. Michael		Eni	
S 6	Kapfenberg Süd	72.4	Seebenstein		OMV	
S 16	Schnann	18.9	both		OMV	
S 16	Klösterle	44.2	Zams	OMV	OMV	
S 16	Innerbraz	55.0	Bludenz		OMV	
S 33	St. Pölten Ost	1.8	Jettsdorf		Eni	
S 36	St. Marein Nord	14.9	Judenburg		Eni	
S 36	St. Marein Süd	15.0	St. Michael		Eni	



For details visit:  
[asfinag.at/  
on-the-way/  
resting](https://asfinag.at/on-the-way/resting)

# MONITORING YOUR SPEED

## SAFETY WITH RADAR UNITS AND SECTION CONTROL

Excessive speed is a frequent cause of serious accidents. To improve road safety ASFINAG supports the police with the construction of radar and section control units.

Unlike radar units, section control monitors average speed travelled over a longer distance.

These systems have proved suitable on Austrian motorways. For example, accidents in the Vienna Kaisermühlen Tunnel have reduced by 50 % since the start of monitoring in 2003. ASFINAG has seven stationary and six mobile units with a varying operational area in construction zones.



## STATIONARY UNITS

- A 2 Süd Autobahn: Krumbach – Grimmenstein (towards Vienna)
- A 2 Süd Autobahn: Ehrentalerberg Tunnel
- A 7 Mühlkreis Autobahn: Tunnel Bindermichl/Niedernhart
- A 9 Pyhrn Autobahn: Plabutschunnel
- A 22 Donauufer Autobahn: Kaisermühlentunnel



# MAXIMUM SPEED LIMITS IN AUSTRIA

Mode of transport	Urban area	Open country	Main road	Motorway
Motorcycle, vehicles up to 3.5 tonnes GVW	50 km/h	100 km/h	100 km/h	130 km/h*
Moped, scooter car	45 km/h	45 km/h	–	–
Vehicles up to 3.5 tonnes GVW with a light trailer (Class B)	50 km/h	100 km/h	100 km/h	100 km/h
Vehicles up to 3.5 tonnes GVW with any trailer if the maximum permissible total weight of both vehicles does not exceed 3.5 tonnes (Class B)	50 km/h	80 km/h	100 km/h	100 km/h
Vehicles up to 3.5 tonnes GVW with any trailer that corresponds technically to the vehicle type approval for this vehicle (category B + E)	50 km/h	70 km/h	80 km/h	80 km/h
Vehicles over 3.5 tonnes GVW – also if a trailer is pulled (Class C)	50 km/h	70 km/h	80 km/h	80 km/h
Vehicles and trailers with studded tyres	50 km/h	80 km/h	80 km/h	100 km/h
Vehicles and trailers with snow chains	50 km/h recommended	50 km/h recommended	50 km/h recommended	50 km/h recommended
Towing with rope, bar, towing axle or towing crane	40 km/h	40 km/h	40 km/h to next junction	40 km/h to next exit

\*) Some motorways in Austria have a maximum speed of 110 km/h during night hours.

Source: [www.help.gv.at](http://www.help.gv.at)



# MAXIMUM SPEED LIMITS IN EUROPE

	Speed limits			Blood-alcohol limit	Toll or toll sticker
	Urban area	Open country	Motorway		
Austria	50 km/h	100 km/h	130 km/h	0.5	Toll sticker, special toll
Germany	50 km/h	100 km/h	130 km/h (no speed limits in some parts)	0.5	
France	50 km/h	90 km/h	130 km/h	0.5	Toll
Greece	50 km/h	90 km/h	130 km/h	0.5	Toll
Italy	50 km/h	90 km/h	130 km/h	0.5	Toll
Croatia	50 km/h	90 km/h	130 km/h	0.5	Toll
Switzerland	50 km/h	80 km/h	120 km/h	0.5	Toll sticker
Slovakia	50 km/h	90 km/h	130 km/h	0.0	E-Toll sticker
Slovenia	50 km/h	90 km/h	130 km/h	0.5	Toll sticker, special toll
Spain	50 km/h	90 km/h	120 km/h	0.5	Toll
Czech Republic	50 km/h	90 km/h	130 km/h	0.0	Toll sticker
Hungary	50 km/h	90 km/h	130 km/h	0.0	E-Toll sticker

More information is available at:  
[www.arboe.at](http://www.arboe.at)  
[www.oeamtc.at](http://www.oeamtc.at)





# IMPORTANT TELEPHONE NUMBERS



## GENERAL EMERGENCY NUMBERS

Euro Emergency: 112

Fire: 122

Police: 133

Ambulance: 144

## AUTOMOBILE ASSOCIATIONS

120 ÖAMTC

Austrian Automobile,  
Motorcycle and Touring  
Club

123 ARBÖ

Austrian Automobile  
Association

0800 214 18 80 EUAC

European Automobile  
and Traffic Club





**Company information:**

Autobahnen- und Schnellstraßen-Finanzierungs-Aktiengesellschaft

Rotenturmstraße 5-9, 1010 Vienna, Tel. +43 (0) 50 108-10000, [info@asfinag.at](mailto:info@asfinag.at), [www.asfinag.at](http://www.asfinag.at)

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Photos: ASFINAG, Fotolia

The recommendations made by the Austrian Aid Society for the Blind and Partially Sighted have been taken into consideration in preparing this booklet.

**Gender Disclaimer:**

Throughout the text, the masculine form always refers equally to females.

The masculine form is used for easier readability.

## General emergency numbers:

Euro Emergency: 112

Fire: 122

Police: 133

Ambulance: 144



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For the latest traffic information  
visit [asfinag.at](https://www.asfinag.at) or visit us on:

